

## **The Request for Proposals for Master Servicer for Single Family Mortgage Lending Program Frequently Asked Questions**

Q 1. Please send the code of federal regulations. [12 CFR § 1808.606 Program Administrator; Servicer; Master Servicer/Trustee - Code of Federal Regulations \(ecfr.io\)](https://www.ecfr.io/12-cfr-1808.606)

Q2. Please send copy of solicitation. **An electronic version of the Request for Proposals for Master Servicer for Single Family Mortgage Lending Program can be found at: <https://www.lhc.la.gov/public-comments-and-notice?description=&type=6>**

Q3. Who is the Contracting Officer? **LHC does not have a Contracting Officer. The Solicitation Coordinator is Brenda Evans.**

Q4. Who is the subject matter expert? **LHC does not employ a named subject matter expert.**

Q5. Will there be training ? **No**

Q6. Please send statement of work. **See the Scope of Services (Section III – Pages 11-14) in the Request for Proposals.**

Q7. Please send copy of template. **Not Applicable**

Q8. Who is incumbent ? **Standard Mortgage Corporation**

Q9. What is the dollar volume? **The Corporation is targeting funding approximately \$100 million of mortgage loans per year.**

Q10. What is the NAICS code? **621399**

Q11. Is this a small business set aside? **No**

Q12. What is the solicitation number? **Not applicable**

Q13. What prior experience, education and background is required? **Servicing, master servicer and housing bond experience are evaluation criteria.**

Q14. Is SAM registration required? **Yes, see Corporate Requirement (Section II-D, page 7) in the Request for Proposals.**

Q15. Will contract be awarded to low bidder? **The Evaluation Criteria and Selection Process (Section IV-C, pages 15 and 16) of the Request for Proposals will be used to determine the contract award.**

Q16. How will unsuccessful bidders be notified ? **Unsuccessful proposers will be notified via email.**

Q17. Is this an open bid contract? **No**

Q18. Will service disabled veterans receive preferential treatment ? **Not applicable**

Q19. Will women and minority owned businesses receive preferences? **No**